

ABN 86 800 958 958

**THE MONASH POSTGRADUATE ASSOCIATION INC. (“MPA”)
WINTER WONDERLAND BALL
TERMS, CONDITIONS AND REFUND POLICY**

The MPA is a not-for-profit incorporated association representing all Monash University enrolled postgraduates in Victoria. As part of its role the MPA organises social events for its constituents, their families and friends. On this occasion the MPA has organised a Winter Wonderland Ball scheduled on 17 August 2018 at the San Remo Ballroom in Carlton Victoria.

By purchasing a ticket to, and registering for, the Winter Wonderland Ball you agree to be bound by the Terms and Conditions below as displayed in the Tribooking system. The objective of this policy is to provide a guide as to when and under what circumstances MPA constituents, members of the MPAEC and members of the public, may be entitled to receive a full or partial refund for monies paid to attend the MPA Winter Wonderland Ball.

Admission to an event is subject to the MPA’s all Terms and Conditions below.

The following are mandatory requirements. Please note failure to comply may result in entry to the event being refused and/or eviction from the event. If a ticket is sold or used in breach of this policy, the ticket may be cancelled without a refund.

1. Participants must view the: [Monash University consent video](#)
2. Participants must read and comply with the: [Monash University alcohol and other drugs policy](#)
3. Participants have a responsibility to act in compliance with the: [Monash University Student Charter](#).
4. All participants must familiarise themselves with the terms of the [Representative Agreement](#)

By purchasing a ticket you consent that photos taken just prior to, during and after the Winter Wonderland Ball may be used by the MPA for promotional purposes. Participants can withdraw or modify their consent at any time by notifying the event organiser in writing at mpa-events@monash.edu.

Entry to the event may be refused if the authenticity or validity of a ticket is in doubt, including damaged, or defaced tickets. Tickets may not be resold or offered for resale.

If you violate this policy and any of the terms and conditions contained herein, the MPA without prior notice, reserves the right to:

- cancel your tickets and ticket orders without a refund;
- prohibit you from attending the event;
- restrict you from making future ticket purchases; and
- if required by law, or by subpoena or an enforcement body, disclose information about you for the investigation of any unlawful or harmful activity. This includes but is not limited to where the MPA agents or officers have reasonable grounds to believe you are intoxicated, under the influence of illicit drugs, inappropriately attired or adversely affecting the enjoyment of the event by others.

The MPA will only offer a refund of a ticket if an event is cancelled, rescheduled or significantly relocated by the MPA or the proprietors of the San Remo Ballroom and in the event you cannot or do not wish to attend the rescheduled or relocated event. You must apply for a refund within a reasonable time. MPA will not refund any ticket monies as a result of a change in your personal circumstances.

MPA will only replace lost, stolen, damaged or destroyed tickets if the authenticity of the ticket can be verified, including proof of purchase, and if you give reasonable notice before the event.

The MPA does not accept any liability for and does not indemnify participants or their related entities, officers, directors and employees from and against any and all claims, causes of action, losses, liabilities, injuries, damages, settlements, expenses, and costs (including legal costs on a solicitor and own client basis) that arise out of or relate to any breach by the participant of this Agreement or the obligations the participant may have to any third party.

While the MPA takes all reasonable care to ensure that tickets are correctly priced and only available for sale when intended, sometimes errors may occur. The MPA reserves the right to cancel an order made as a result of any such error.

MPA recommends that all participants take out their own insurance to cover medical expenses, personal accident or illness, loss of possessions and public liability. Monash University provides limited cover to students under its Student Personal Accident Insurance Policy which does not apply to loss or damage to personal belongings. This policy incorporates the MPA Privacy Policy.